

Source: HSRC (BL, MM) 4/14/2011

**Unique Clients** 

Clients receiving services in FY09-10

6

|   | Unique   |             |            |                          | Unique    |      |
|---|--|-------------|------------|--------------------------|-----------|------|
| Age   | clients  | %           | _          | Gender                   | clients   | %    |
| Age <70   | 6  | 100%        |            | Females                  | 2         | 33%  |
| Age 70-79   | 0  | 0%          |            | Males                    | 4         | 67%  |
| Age 80+   | 0  | 0%          |            | Other / Unknown          | 0         | 0%   |
|   | Unique   |             |            |                          |           |      |
| Diagnosis   | clients  | % **        |            |                          |           |      |
| Schizophrenia and Schizoaffective                       | 6  | 100%        |            |                          | Unique    |      |
| Bipolar Disorders                                       | 0  | 0%          |            | Race / Ethnicity         | clients   | %    |
| Major Depression Disorders                              | 0  | 0%          | _          | White                    | 2         | 33%  |
| Other Psychotic Disorders                               | 0  | 0%          |            | Hispanic                 | 1         | 17%  |
| Other Depression / Adjustment                           | 0  | 0%          |            | African American         | 1         | 17%  |
| Anxiety Disorders                                       | 0  | 0%          |            | Asian / Pacific Islander | 0         | 0%   |
| Substance Use Disorders                                 | 0  | 0%          |            | Native American          | 0         | 0%   |
| Cognitive / Personality Disorders                       | 0  | 0%          |            | Other / Unknown          | 2         | 33%  |
| Other / Unknown   | 0  |             |            |                          |           |      |
| * Percentages exclude Other / Unknown values.           |  |             |            |                          |           |      |
| ,   |  |             |            |                          | Unique    |      |
|   | Unique   |             |            | Preferred Language       | clients   | %    |
| Substance Use Diagnosis                                 | clients  | %           | -          | English                  | 6         | 100% |
| Any Substance Use Disorder<br>No Substance Use Disorder | 0  | 0%          |            | Spanish                  | 0         | 0%   |
|   | 6  | 100%        |            | Tagalog                  | 0         | 0%   |
|   |  |             |            | Vietnamese               | 0         | 0%   |
|   | Unique   |             |            | Other Asian              | 0         | 0%   |
| Medi-Cal Beneficiary                                    | clients  | %           |            | Arabic                   | 0         | 0%   |
| No  | 0  | 0%          |            | Other Middle Eastern     | 0         | 0%   |
| Yes   | 6  | 100%        |            | Other / Unknown          | 0         | 0%   |
|   |  |             |            |                          |           |      |
|   | Total  | Unique      | 0.4        | Mean Visits              |           |      |
| Procedure   | Visits   | Clients     | %          | Among Users              |           |      |
| Assessment  | 0  | 0           | 0%         | 0.0                      |           |      |
| Case Management   | 31   | 6           | 100%       | 5.2                      |           |      |
| Collateral  | 18   | 4           | 67%        | 4.5                      |           |      |
| Crisis Intervention                                     | 0  | 0           | 0%         | 0.0                      |           |      |
| Medication  | 2  | 1           | 17%        | 2.0                      |           |      |
| Non-Billable  | 17   | 4           | 67%        | 4.3                      |           |      |
| Rehabilitation  | 4  | 1           | 17%        | 4.0                      |           |      |
| Therapy   | 0  | 0           | 0%         | 0.0                      |           |      |
|   |  |             |            | Unique                   | _         |      |
| rocedure Combination                                    |  | _           |            | Clients                  | %         | -    |
| Medication without case man                             | 0  | 0%          |            |                          |           |      |
|   | Medication plus case management/therapy/rehabilitation |             |            |                          |           |      |
| Medication plus case man                                |  |             |            | 1                        | 17%       |      |
|   | ehabilitatio   | n without m | nedication | 5                        | 83%<br>0% |      |

Data Source: Anasazi 10/2010 download



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**Unique Clients** 

Clients receiving services in FY09-10

46

|   | Unique  |               |                           |                          | Unique  |     |
|---|---|---------------|---------------------------|--------------------------|---------|-----|
| Age   | clients   | %             | _                         | Gender                   | clients | %   |
| Age <70   | 33  | 72%           |                           | Females                  | 28      | 61% |
| Age 70-79   | 10  | 22%           |                           | Males                    | 18      | 39% |
| Age 80+   | 3   | 7%            |                           | Other / Unknown          | 0       | 0%  |
|   | Unique  |               |                           |                          |         |     |
| Diagnosis   | clients   | % **          |                           |                          |         |     |
| Schizophrenia and Schizoaffective                       | 11  | 24%           |                           |                          | Unique  |     |
| Bipolar Disorders                                       | 13  | 28%           | _                         | Race / Ethnicity         | clients | %   |
| Major Depression Disorders                              | 16  | 35%           | _                         | White                    | 36      | 78% |
| Other Psychotic Disorders                               | 1   | 2%            |                           | Hispanic                 | 1       | 2%  |
| Other Depression / Adjustment                           | 4   | 9%            |                           | African American         | 6       | 13% |
| Anxiety Disorders                                       | 1   | 2%            |                           | Asian / Pacific Islander | 0       | 0%  |
| Substance Use Disorders                                 | 0   | 0%            |                           | Native American          | 1       | 2%  |
| Cognitive / Personality Disorders                       | 0   | 0%            |                           | Other / Unknown          | 2       | 4%  |
| Other / Unknown   | 0   |               |                           |                          |         |     |
| Percentages exclude Other / Unknown values.             |   |               |                           |                          |         |     |
|   |   |               |                           |                          | Unique  |     |
|   | Unique  |               | _                         | Preferred Language       | clients | %   |
| Substance Use Diagnosis                                 | clients   | %             | _                         | English                  | 44      | 96% |
| Any Substance Use Disorder                              | 14  | 30%           |                           | Spanish                  | 1       | 2%  |
| No Substance Use Disorder                               | 32  | 70%           |                           | Tagalog                  | 0       | 0%  |
|   |   |               |                           | Vietnamese               | 0       | 0%  |
|   | Unique  |               |                           | Other Asian              | 0       | 0%  |
| Medi-Cal Beneficiary                                    | clients   | %             |                           | Arabic                   | 0       | 0%  |
| No  | 13  | 28%           |                           | Other Middle Eastern     | 0       | 0%  |
| Yes   | 33  | 72%           |                           | Other / Unknown          | 1       | 2%  |
|   | Total   | Uniono        |                           | Maan Visita              |         |     |
| Procedure   | Total   | Unique        | 0/                        | Mean Visits              |         |     |
| Assessment  | Visits<br>68  | Clients<br>29 | 63%                       | Among Users 2.3          |         |     |
|   | 694   |               |                           | 16.1                     |         |     |
| Case Management   |   | 43            | 93%                       |                          |         |     |
| Collateral  | 116   | 24            | 52%                       | 4.8                      |         |     |
| Crisis Intervention                                     | 7   | 5             | 11%                       | 1.4                      |         |     |
| Medication  | 191   | 16            | 35%                       | 11.9                     |         |     |
| Non-Billable  | 166   | 34            | 74%                       | 4.9                      |         |     |
| Rehabilitation  | 150   | 25            | 54%                       | 6.0                      |         |     |
| Therapy   | 139   | 30            | 65%                       | 4.6                      |         |     |
| and the Combinet  |   |               |                           | Unique                   | 07      |     |
|   |   | le e u e u    | - I- 1114 - 11 - 1        | Clients<br>0             | %<br>0% |     |
|   | Medication without case management/therapy/rehabilitation |               |                           |                          |         |     |
| Medication without case mar                             | -   |               |                           | 4.4                      |         |     |
| Medication without case mar<br>Medication plus case mar | nagement/t  | herapy/reh    | abilitation               | 16                       | 35%     |     |
|   | nagement/t<br>ehabilitatio                                | herapy/rehan  | abilitation<br>nedication | 16<br>30<br>0            |         |     |



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**Unique Clients** 

Clients receiving services in FY09-10

148

|   | Unique  |         |     |                          | Unique  |     |
|---|---------|---------|-----|--------------------------|---------|-----|
| Age   | clients | %       | _   | Gender                   | clients | %   |
| Age <70   | 103     | 70%     |     | Females                  | 83      | 56% |
| Age 70-79   | 37      | 25%     |     | Males                    | 65      | 44% |
| Age 80+   | 8       | 5%      |     | Other / Unknown          | 0       | 0%  |
|   | Unique  |         |     |                          |         |     |
| Diagnosis   | clients | % **    |     |                          |         |     |
| Schizophrenia and Schizoaffective                             | 37      | 25%     |     |                          | Unique  |     |
| Bipolar Disorders   | 27      | 18%     | _   | Race / Ethnicity         | clients | %   |
| Major Depression Disorders                                    | 53      | 36%     |     | White                    | 102     | 69% |
| Other Psychotic Disorders                                     | 9       | 6%      |     | Hispanic                 | 13      | 9%  |
| Other Depression / Adjustment                                 | 8       | 5%      |     | African American         | 23      | 16% |
| Anxiety Disorders   | 13      | 9%      |     | Asian / Pacific Islander | 3       | 2%  |
| Substance Use Disorders                                       | 1       | 1%      |     | Native American          | 4       | 3%  |
| Cognitive / Personality Disorders                             | 0       | 0%      |     | Other / Unknown          | 3       | 2%  |
| Other / Unknown   | 0       |         |     |                          |         |     |
| * Percentages exclude Other / Unknown values.                 |         |         |     |                          |         |     |
|   |         |         |     |                          | Unique  |     |
|   | Unique  |         | _   | Preferred Language       | clients | %   |
| Substance Use Diagnosis                                       | clients | %       |     | English                  | 137     | 93% |
| Any Substance Use Disorder                                    | 23      | 16%     |     | Spanish                  | 8       | 5%  |
| No Substance Use Disorder                                     | 125     | 84%     |     | Tagalog                  | 0       | 0%  |
|   |         |         |     | Vietnamese               | 0       | 0%  |
|   | Unique  |         |     | Other Asian              | 1       | 1%  |
| Medi-Cal Beneficiary  | clients | %       |     | Arabic                   | 0       | 0%  |
| No  | 27      | 18%     |     | Other Middle Eastern     | 0       | 0%  |
| Yes   | 121     | 82%     |     | Other / Unknown          | 2       | 1%  |
|   | Total   | Unique  |     | Mean Visits              |         |     |
| Procedure   | Visits  | Clients | %   | Among Users              |         |     |
| Assessment  | 353     | 102     | 69% | 3.5                      |         |     |
| Case Management   | 2,650   | 137     | 93% | 19.3                     |         |     |
| Collateral  | 318     | 75      | 51% | 4.2                      |         |     |
| Crisis Intervention   | 17      | 11      | 7%  | 1.5                      |         |     |
| Medication  | 299     | 40      | 27% | 7.5                      |         |     |
| Non-Billable  | 1,121   | 126     | 85% | 8.9                      |         |     |
| Rehabilitation  | 554     | 85      | 57% | 6.5                      |         |     |
| Therapy   | 181     | 48      | 32% | 3.8                      |         |     |
|   |         |         |     | Unique                   |         |     |
| rocedure Combination  |         |         |     | Clients                  | %       |     |
| Medication without case man                                   |         |         |     | 0                        | 0%      |     |
| Medication plus case man                                      | 40      | 27%     |     |                          |         |     |
| 0   | 99      | 67%     |     |                          |         |     |
| Case management/therapy/ro<br>Neither medication nor case man |         |         |     | 9                        | 6%      |     |



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|------|----|----|-----|-----|
|      |    |    |     |     |

451

|   | Unique  |         |      |                          | Unique  |     |
|---|---------|---------|------|--------------------------|---------|-----|
| Age   | clients | %       | _    | Gender                   | clients | %   |
| Age <70                                       | 251     | 56%     |      | Females                  | 236     | 52% |
| Age 70-79                                     | 111     | 25%     |      | Males                    | 214     | 47% |
| Age 80+                                       | 89      | 20%     |      | Other / Unknown          | 1       | 0%  |
|   | Unique  |         |      |                          |         |     |
| Diagnosis                                     | clients | % **    |      |                          |         |     |
| Schizophrenia and Schizoaffective             | 252     | 60%     |      |                          | Unique  |     |
| Bipolar Disorders                             | 30      | 7%      |      | Race / Ethnicity         | clients | %   |
| Major Depression Disorders                    | 26      | 6%      | _    | White                    | 317     | 70% |
| Other Psychotic Disorders                     | 31      | 7%      |      | Hispanic                 | 47      | 10% |
| Other Depression / Adjustment                 | 10      | 2%      |      | African American         | 47      | 10% |
| Anxiety Disorders                             | 3       | 1%      |      | Asian / Pacific Islander | 21      | 5%  |
| Substance Use Disorders                       | 7       | 2%      |      | Native American          | 4       | 1%  |
| Cognitive / Personality Disorders             | 61      | 15%     |      | Other / Unknown          | 15      | 3%  |
| Other / Unknown                               | 31      |         |      |                          |         |     |
| * Percentages exclude Other / Unknown values. |         |         |      |                          |         |     |
| -   |         |         |      |                          | Unique  |     |
|   | Unique  |         |      | Preferred Language       | clients | %   |
| Substance Use Diagnosis                       | clients | %       | _    | English                  | 421     | 93% |
| Any Substance Use Disorder                    | 40      | 9%      |      | Spanish                  | 12      | 3%  |
| No Substance Use Disord                       | 411     | 91%     |      | Tagalog                  | 2       | 0%  |
|   |         |         |      | Vietnamese               | 0       | 0%  |
|   | Unique  |         |      | Other Asian              | 1       | 0%  |
| Medi-Cal Beneficiary                          | clients | %       |      | Arabic                   | 0       | 0%  |
| No  | 34      | 8%      |      | Other Middle Eastern     | 0       | 0%  |
| Yes   | 417     | 92%     |      | Other / Unknown          | 15      | 3%  |
|   |         |         |      |                          |         |     |
|   | Total   | Unique  | 0.   | Mean Visits              |         |     |
| Procedure                                     | Visits  | Clients | %    | Among Users              |         |     |
| Assessment                                    | 5       | 5       | 1%   | 1.0                      |         |     |
| Case Management                               | 7,472   | 450     | 100% | 16.6                     |         |     |
| Collateral                                    | 0       | 0       | 0%   | 0.0                      |         |     |
| Crisis Intervention                           | 0       | 0       | 0%   | 0.0                      |         |     |
| Medication                                    | 0       | 0       | 0%   | 0.0                      |         |     |
| Non-Billable                                  | 138     | 118     | 26%  | 1.2                      |         |     |
| Rehabilitation                                | 0       | 0       | 0%   | 0.0                      |         |     |
| Therapy                                       | 0       | 0       | 0%   | 0.0                      |         |     |
|   |         |         |      | Unique                   |         |     |
| Procedure Combination                         |         |         |      | Clients                  | %       |     |
| Medication without case mar                   | -       |         |      | 0                        | 0%      |     |
| Medication plus case mar                      |         |         |      | 0                        | 0%      |     |
| Case management/therapy/r                     |         |         |      | 450                      | 100%    |     |
| Neither medication nor case mar               | 1       | 0%      |      |                          |         |     |



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|---|-----|-----|----|------|---|
|   |     |     |    |      |   |

114

| Age 70-79  |  | Unique     |            |             |                          | Unique  |     |
|--|--|------------|------------|-------------|--------------------------|---------|-----|
| Age 70-79  | Age  | clients    | %          | _           | Gender                   | clients | %   |
| Name   | Age < 70                                       | 82         | 72%        | <u> </u>    | Females                  | 50      | 44% |
| Diagnosis   Clients   Winique   Winique   Clients   Winique   Wi | Age 70-79                                      | 19         | 17%        |             | Males                    | 63      | 55% |
| Schizophrenia and Schizorffective   79   71%   Race / Ethnicity   clients   %   ***   ** | Age 80+  | 13         | 11%        |             | Other / Unknown          | 1       | 1%  |
| Schizophrenia and Schizorffective   79   71%   Race / Ethnicity   clients   %   ***   ** |  | Unique     |            |             |                          |         |     |
| Bipolar Disorders  | Diagnosis                                      | -          | % **       |             |                          |         |     |
| Major Depression Disorders         6         5%         White         88         77%           Other Psychotic Disorders         5         5%         Harpanic         8         7%           Other Depression / Adjustment         3         3%         African American         5         4%           Anxiety Disorders         2         2%         Asian / Pacific Islander         4         4%           Substance Use Disorders         7         6%         Other / Unknown         8         7%           Cognitive / Personality Disorders         7         6%         Other / Unknown         8         7%           Other / Unknown values.         Vinique         Preferred Language         clients         %           Substance Use Diagnosis         clients         %         English         10         %           Any Substance Use Disorder         13         11%         Spanish         3         3%         3%           No Substance Use Disorder         101         89%         Tagalog         1         1%           Medi-Cal Beneficiary         clients         %         Procedure         Visits         William         Other Arabic         0         0%           Yes         93         82%  |  |            | 71%        |             |                          | Unique  |     |
| Other Psychotic Disorders Other Depression / Adjustment         5         5%         Hispanic         8         7% African American         5         4% African American         1         1% African American         2         1% African American         2         1% African American         2         1% African American         2         2 <th< td=""><td>Bipolar Disorders</td><td>9</td><td>8%</td><td></td><td>Race / Ethnicity</td><td>-</td><td>%</td></th<>   | Bipolar Disorders                              | 9          | 8%         |             | Race / Ethnicity         | -       | %   |
| Other Depression / Adjustment Anxiety Disorders Anxiety Disorders 2 2% Asian / Pacific Islander 4 4% Substance Use Disorders 7 0% Other / Unknown 3         African American 1 1% 1% Asian / Pacific Islander 4 4% 0% Native American 1 1% Other / Unknown 8 7% Other / Unknown 3         Asian / Pacific Islander 4 4% 0% Native American 1 1% Other / Unknown 8 7% Other / Unknown 8 7% Other / Unknown 3           *** Percentages exclude Other / Unknown values.         Unique Vercentages exclude Other / Unknown values.         Preferred Language Clients % Dispansion 3 3% Other Medication 20 0% Other Spanish 3 3% No Substance Use Disorder 13 11% Spanish 3 3% No Substance Use Disorder 10 10 89% Tagalog 1 1% Vietnamese 0 0% Other Asian 0 0% Other / Unknown 2 2 2% Other / Unknown 2 2 2 2% Other / Unknown 2 2 2 2% Other / Unknown 2 2 2 2% Other / Unkn  | Major Depression Disorders                     | 6          | 5%         | _           | White                    | 88      | 77% |
| Other Depression / Adjustment         3         3%         African American         5         4%           Anxiety Disorders         2         2%         Asian / Pacific Islander         4         4%           Substance Use Disorders Other / Unknown         7         6%         Other / Unknown         8         7%           *** Percentages exclude Other / Unknown values.           *** Percentages exclude Other / Unknown values.           Unique Substance Use Disorder 13         11%         Spanish 108         95%           Any Substance Use Disorder 101         89%         Tagalog 1         1%           No Substance Use Disorder 101         89%         Tagalog 1         1%           Medi-Cal Beneficiary 101         89%         Tagalog 1         1%           Medi-Cal Beneficiary 201         118%         Other Middle Eastern 10         0%           Yes 93         82%         Other Middle Eastern 10         0%           Yes 93         82%         Other J Unknown 2         2%           Assessment 14         14         12%         1.0           Case Management 855         102         89%         8.4           Collateral 775         101         89%         7.7           Crisis In   | Other Psychotic Disorders                      | 5          | 5%         |             | Hispanic                 | 8       | 7%  |
| Anxiety Disorders 2 2%   | 3  |            |            |             |                          |         | 4%  |
| Substance Use Disorders  | •  |            |            |             | Asian / Pacific Islander |         | 4%  |
| ** Percentages exclude Other / Unknown values.           ** Percentages exclude Other / Unknown values.           *** Percentages exclude Other / Unknown values.         Unique values         Preferred Language clients         Unique clients         %           Substance Use Disorder         13         11%         Spanish         3         3%           Any Substance Use Disorder         101         89%         Tagalog         1         1%           No Substance Use Disorder         101         89%         Tagalog         1         1%           Visutamese         0         0%         Other Asian         0         0%           Medi-Cal Beneficiary         clients         %         Arabic         0         0%           Yes         93         82%         Other Middle Eastern         0         0%           Yes         93         82%         Other J Unknown         2         2%           Procedure         Visits         Clients         %         Among Users           Assessment         14         14         12%         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0   |  |            | 0%         |             | Native American          | 1       | 1%  |
| ** Percentages exclude Other / Unknown values.           ** Percentages exclude Other / Unknown values.           *** Percentages exclude Other / Unknown values.         Unique values         Preferred Language clients         Unique clients         %           Substance Use Disorder         13         11%         Spanish         3         3%           Any Substance Use Disorder         101         89%         Tagalog         1         1%           No Substance Use Disorder         101         89%         Tagalog         1         1%           Visutamese         0         0%         Other Asian         0         0%           Medi-Cal Beneficiary         clients         %         Arabic         0         0%           Yes         93         82%         Other Middle Eastern         0         0%           Yes         93         82%         Other J Unknown         2         2%           Procedure         Visits         Clients         %         Among Users           Assessment         14         14         12%         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0         1.0   | Cognitive / Personality Disorders              |            |            |             | Other / Unknown          | 8       | 7%  |
| Variety  |  |            |            |             |                          |         |     |
| Substance Use Diagnosis         Clients         %         Preferred Language         clients         %           Any Substance Use Disorder         13         11%         Spanish         3         3%           No Substance Use Disorder         101         89%         Tagalog         1         1%           Vietnamese         0         0%         Vietnamese         0         0%           Medi-Cal Beneficiary         clients         %         Other Middle Eastern         0         0%           Yes         93         82%         Other Middle Eastern         0         0%           Yes         93         82%         Other / Unknown         2         2%           Procedure         Visits         Clients         %         Among Users         4         1  | ** Percentages exclude Other / Unknown values. |            |            |             |                          |         |     |
| Substance Use Diagnosis         clients         %         English         108         95%           Any Substance Use Disorder         13         11%         Spanish         3         3%           No Substance Use Disorder         101         89%         Tagalog         1         1%           Vietnamese         0         0%         Other Asian         0         0%           Medi-Cal Beneficiary         clients         %         Arabic         0         0%           No         21         18%         Other Middle Eastern         0         0%           Yes         93         82%         Other / Unknown         2         2%           Assessment         14         14         12%         1.0         1   |  |            |            |             |                          | Unique  |     |
| Any Substance Use Disorder   13  |  | Unique     |            | _           | Preferred Language       | clients | %   |
| No Substance Use Disorder  | Substance Use Diagnosis                        | clients    | %          |             | English                  | 108     | 95% |
| Vietnamese   O   O%   Other Asian   O   O%   Other Asian   O   O%   Other Asian   O   O%   Other Asian   O   O%   Other Middle Eastern   O   O%   Other Midd | Any Substance Use Disorder                     | 13         | 11%        |             | Spanish                  | 3       | 3%  |
| Medi-Cal Beneficiary         Unique clients         %         Other Asian Arabic         0         0%           No         21         18%         Other Middle Eastern         0         0%           Yes         93         82%         Other / Unknown         2         2%           Procedure         Visits         Clients         %         Among Users           Assessment         14         14         12%         1.0           Case Management         855         102         89%         8.4           Collateral         775         101         89%         7.7           Crisis Intervention         0         0         0%         0.0           Medication         29         10         9%         2.9           Non-Billable         978         107         94%         9.1           Rehabilitation         704         96         84%         7.3           Therapy         0         0         0%         0.0           Unique         Clients         %           Medication without case management/therapy/rehabilitation         0         0%  | No Substance Use Disorder                      | 101        | 89%        |             | Tagalog                  | 1       | 1%  |
| Medi-Cal Beneficiary         clients         %         Arabic         0         0%           No         21         18%         Other Middle Eastern         0         0%           Yes         93         82%         Other / Unknown         2         2%           Procedure         Visits         Clients         %         Among Users         Among Users         Among Users         1.0  |  |            |            |             | Vietnamese               | 0       | 0%  |
| No 21 18%   Other Middle Eastern 0 0% Yes 93 82%   Other / Unknown 2 2% 2%   |  | Unique     |            |             | Other Asian              | 0       | 0%  |
| Yes   93   82%   Other / Unknown   2   2%  | Medi-Cal Beneficiary                           | clients    | %          |             | Arabic                   | 0       | 0%  |
| Total   Unique   | No   | 21         | 18%        |             | Other Middle Eastern     | 0       | 0%  |
| Procedure         Visits         Clients         %         Among Users           Assessment         14         14         12%         1.0           Case Management         855         102         89%         8.4           Collateral         775         101         89%         7.7           Crisis Intervention         0         0         0%         0.0           Medication         29         10         9%         2.9           Non-Billable         978         107         94%         9.1           Rehabilitation         704         96         84%         7.3           Therapy         0         0         0%         0.0           Procedure Combination         Unique         Clients         %           Medication without case management/therapy/rehabilitation         0         0%  | Yes  | 93         | 82%        |             | Other / Unknown          | 2       | 2%  |
| Procedure         Visits         Clients         %         Among Users           Assessment         14         14         12%         1.0           Case Management         855         102         89%         8.4           Collateral         775         101         89%         7.7           Crisis Intervention         0         0         0%         0.0           Medication         29         10         9%         2.9           Non-Billable         978         107         94%         9.1           Rehabilitation         704         96         84%         7.3           Therapy         0         0         0%         0.0           Procedure Combination         Unique         Clients         %           Medication without case management/therapy/rehabilitation         0         0%  |  | Total      | Uniquo     |             | Moan Visits              |         |     |
| Assessment 14 14 12% 1.0 Case Management 855 102 89% 8.4 Collateral 775 101 89% 7.7 Crisis Intervention 0 0 0% 0.0 Medication 29 10 9% 2.9 Non-Billable 978 107 94% 9.1 Rehabilitation 704 96 84% 7.3 Therapy 0 0 0 0% 0.0  Procedure Combination Unique Clients % Medication without case management/therapy/rehabilitation 0 0%  | Procedure                                      |            | -          | %           |                          |         |     |
| Case Management   855   102   89%   8.4  |  |            |            |             | -                        |         |     |
| Collateral   775   101   89%   7.7   |  |            |            |             |                          |         |     |
| Crisis Intervention  | 5  |            |            |             |                          |         |     |
| Medication 29 10 9% 2.9 Non-Billable 978 107 94% 9.1 Rehabilitation 704 96 84% 7.3 Therapy 0 0 0 0% 0.0  Procedure Combination Clients % Medication without case management/therapy/rehabilitation 0 0%  |  |            |            |             |                          |         |     |
| Non-Billable 978 107 94% 9.1 Rehabilitation 704 96 84% 7.3 Therapy 0 0 0% 0.0  Unique Procedure Combination Clients % Medication without case management/therapy/rehabilitation 0 0%   |  |            |            |             |                          |         |     |
| Rehabilitation 704 96 84% 7.3 Therapy 0 0 0% 0.0  Unique Clients % Medication without case management/therapy/rehabilitation 0 0%  |  |            |            |             |                          |         |     |
| Therapy 0 0 0% 0.0  Unique Clients %  Medication without case management/therapy/rehabilitation 0 0%   |  |            |            |             |                          |         |     |
| Procedure CombinationClients%Medication without case management/therapy/rehabilitation00%  |  |            |            |             |                          |         |     |
| Procedure CombinationClients%Medication without case management/therapy/rehabilitation00%  |  |            |            |             | Unique                   |         |     |
| Medication without case management/therapy/rehabilitation 0 0%   | Procedure Combination                          |            |            |             |                          | %       |     |
| 5 13   |  | nagement/t | herapy/reh | abilitation |                          |         |     |
| Medication plus case management/therapy/rehabilitation 10 9%   |  | _          |            |             | 10                       | 9%      |     |
| Case management/therapy/rehabilitation without medication 100 88%  |  |            |            |             |                          |         |     |
| Neither medication nor case management/therapy/rehabilitation 4 4%   |  |            |            |             |                          |         |     |



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|   |     |     |    |     |     |

112

|   | Unique    |             |             |                          | Unique  |     |
|---|-----------|-------------|-------------|--------------------------|---------|-----|
| Age   | clients   | %           | _           | Gender                   | clients | %   |
| Age < 70                                      | 86        | 77%         |             | Females                  | 78      | 70% |
| Age 70-79                                     | 20        | 18%         |             | Males                    | 34      | 30% |
| Age 80+                                       | 6         | 5%          |             | Other / Unknown          | 0       | 0%  |
|   | Unique    |             |             |                          |         |     |
| Diagnosis                                     | clients   | % **        |             |                          |         |     |
| Schizophrenia and Schizoaffective             | 46        | 41%         |             |                          | Unique  |     |
| Bipolar Disorders                             | 20        | 18%         | _           | Race / Ethnicity         | clients | %   |
| Major Depression Disorders                    | 36        | 32%         |             | White                    | 96      | 86% |
| Other Psychotic Disorders                     | 1         | 1%          |             | Hispanic                 | 0       | 0%  |
| Other Depression / Adjustment                 | 6         | 5%          |             | African American         | 7       | 6%  |
| Anxiety Disorders                             | 3         | 3%          |             | Asian / Pacific Islander | 2       | 2%  |
| Substance Use Disorders                       | 0         | 0%          |             | Native American          | 2       | 2%  |
| Cognitive / Personality Disorders             | 0         | 0%          |             | Other / Unknown          | 5       | 4%  |
| Other / Unknown                               | 0         |             |             |                          |         |     |
| * Percentages exclude Other / Unknown values. |           |             |             |                          |         |     |
| · ·   |           |             |             |                          | Unique  |     |
|   | Unique    |             |             | Preferred Language       | clients | %   |
| Substance Use Diagnosis                       | clients   | %           |             | English                  | 105     | 94% |
| Any Substance Use Disorder                    | 23        | 21%         |             | Spanish                  | 0       | 0%  |
| No Substance Use Disorder                     | 89        | 79%         |             | Tagalog                  | 1       | 1%  |
|   |           |             |             | Vietnamese               | 0       | 0%  |
|   | Unique    |             |             | Other Asian              | 1       | 1%  |
| Medi-Cal Beneficiary                          | clients   | %           |             | Arabic                   | 1       | 1%  |
| No  | 12        | 11%         |             | Other Middle Eastern     | 0       | 0%  |
| Yes   | 100       | 89%         |             | Other / Unknown          | 4       | 4%  |
|   |           |             |             |                          |         |     |
|   | Total     | Unique      |             | Mean Visits              |         |     |
| Procedure                                     | Visits    | Clients     | %           | Among Users              |         |     |
| Assessment                                    | 128       | 64          | 57%         | 2.0                      |         |     |
| Case Management                               | 1,014     | 103         | 92%         | 9.8                      |         |     |
| Collateral                                    | 208       | 61          | 54%         | 3.4                      |         |     |
| Crisis Intervention                           | 13        | 9           | 8%          | 1.4                      |         |     |
| Medication                                    | 94        | 20          | 18%         | 4.7                      |         |     |
| Non-Billable                                  | 332       | 59          | 53%         | 5.6                      |         |     |
| Rehabilitation                                | 237       | 52          | 46%         | 4.6                      |         |     |
| Therapy                                       | 186       | 51          | 46%         | 3.6                      |         |     |
|   |           |             |             | Unique                   |         |     |
| Procedure Combination                         |           |             |             | Clients                  | %       |     |
| Medication without case man                   | agement/t | herapy/reha | abilitation | 0                        | 0%      |     |
| Medication plus case man                      | 20        | 18%         |             |                          |         |     |
| Case management/therapy/re                    | 85        | 76%         |             |                          |         |     |
|   |           |             |             |                          |         |     |



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220

|  | Unique     |            |             |                          | Unique  |     |
|--|------------|------------|-------------|--------------------------|---------|-----|
| Age  | clients    | %          |             | Gender                   | clients | %   |
| Age <70  | 173        | 79%        |             | Females                  | 131     | 60% |
| Age 70-79                                      | 30         | 14%        |             | Males                    | 89      | 40% |
| Age 80+  | 17         | 8%         |             | Other / Unknown          | 0       | 0%  |
|  | Unique     |            |             |                          |         |     |
| Diagnosis                                      | clients    | % **       |             |                          |         |     |
| Schizophrenia and Schizoaffective              | 98         | 46%        |             |                          | Unique  |     |
| Bipolar Disorders                              | 29         | 13%        |             | Race / Ethnicity         | clients | %   |
| Major Depression Disorders                     | 57         | 27%        | _           | White                    | 178     | 81% |
| Other Psychotic Disorders                      | 7          | 3%         |             | Hispanic                 | 16      | 7%  |
| Other Depression / Adjustment                  | 10         | 5%         |             | African American         | 14      | 6%  |
| Anxiety Disorders                              | 14         | 7%         |             | Asian / Pacific Islander | 6       | 3%  |
| Substance Use Disorders                        | 0          | 0%         |             | Native American          | 2       | 1%  |
| Cognitive / Personality Disorders              | 0          | 0%         |             | Other / Unknown          | 4       | 2%  |
| Other / Unknown                                | 5          | 070        |             | Other / Ohknown          | 7       | 270 |
|  |            |            |             |                          |         |     |
| ** Percentages exclude Other / Unknown values. |            |            |             |                          | Unique  |     |
|  | Unique     |            |             | Preferred Language       | clients | %   |
| Substance Use Diagnosis                        | clients    | %          | _           | English                  | 206     | 94% |
| Any Substance Use Disorder                     | 39         | 18%        |             | Spanish                  | 8       | 4%  |
| No Substance Use Disorder                      | 181        | 82%        |             | Tagalog                  | 1       | 0%  |
| No Substance Ose Bisorder                      | 101        | 02 70      |             | Vietnamese               | 1       | 0%  |
|  | Unique     |            |             | Other Asian              | 3       | 1%  |
| Medi-Cal Beneficiary                           | clients    | %          |             | Arabic                   | 0       | 0%  |
| No.  | 29         | 13%        |             | Other Middle Eastern     | 0       | 0%  |
| Yes  | 191        | 87%        |             | Other / Unknown          | 1       | 0%  |
|  |            |            |             |                          |         |     |
|  | Total      | Unique     |             | Mean Visits              |         |     |
| Procedure                                      | Visits     | Clients    | %           | Among Users              |         |     |
| Assessment                                     | 336        | 142        | 65%         | 2.4                      |         |     |
| Case Management                                | 2,377      | 192        | 87%         | 12.4                     |         |     |
| Collateral                                     | 245        | 78         | 35%         | 3.1                      |         |     |
| Crisis Intervention                            | 10         | 8          | 4%          | 1.3                      |         |     |
| Medication                                     | 167        | 28         | 13%         | 6.0                      |         |     |
| Non-Billable                                   |            |            | 82%         | 7.8                      |         |     |
| Rehabilitation                                 |            |            | 3.8         |                          |         |     |
| Therapy  | 126        | 48         | 22%         | 2.6                      |         |     |
| · · · · · · · · · · · · · · · · · · ·          |            |            |             |                          |         |     |
| Procedure Combination                          |            |            |             | Unique<br>Clients        | %       |     |
| Medication without case mar                    | nagement/t | herapy/reh | abilitation | 0                        | 0%      | •   |
| Medication plus case mar                       | -          |            |             | 28                       | 13%     |     |
| Case management/therapy/r                      |            |            |             | 173                      | 79%     |     |
| Neither medication nor case mar                |            |            |             | 19                       | 9%      |     |
|  | * *        | •          |             |                          |         |     |